

Referrals

Referral criteria:

- At least one of your children needs to be under the age of 8.
- You must live in either Smethwick, Oldbury, West Bromwich or Wednesbury.
- You are experiencing difficulties in the home which is making parenting a struggle.
- Your children are NOT on a Child Protection Plan.

Who can refer?

Referrals are made by:

- You and any other carer, guardian or parent.
- Any professional if they have your permission. They will complete a referral form.

What happens next?

- We will arrange with you to visit your family home to talk more about the service and how we can help.



Contact us

For more information please contact:

Kayte Cronin

Family Partners coordinator

Tel: 07753689930

Kayte.cronin@actionforchildren.org.uk

Safe and happy childhood



Action for Children protects and supports children and young people, providing practical and emotional care and support, ensuring their voices are heard, and campaigning to bring lasting improvements to their lives.

Registered office:

Action for Children

3 The Boulevard, Ascot Road,
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Information for
parents and carers



Family Partners

Action for you
and your children

“The biggest difference I found is that now whenever there is anything happening, I won’t be stressed, I won’t be struggling to communicate with the children. I can think now what I need to do or say. I understand more now about them.”

A parent using the Family Partner service



What is Family Partners?

- We can offer intensive support for you and your children for 22 weeks (6 months).
- We visit you in your own home and we listen carefully to you to ensure we work together, to help you create positive changes to create a brighter and happier future for the whole family.
- We work with all families, regardless of culture, race, language, religion, etc. and treat everyone equally.

A voluntary service

Families have gained so much from working with us. Why not see what we could do for you? You have a choice if you want to work with us and accept the support to make changes.

Our vision

Every child and young person in the country has a safe and happy childhood and the foundations they need to thrive.

What can we do to help?

We understand that life can be difficult and being a parent is a stressful and challenging job!

We strongly believe that everyone needs support at some point and realise that, for some people, it can be hard to accept help. However, we see accepting support as a very positive step.

Do you have any problems with:

- Housing
- Finances
- Nutrition
- Routines
- Behaviour management
- Health
- Hygiene
- Attending appointments
- Accessing support
- Education
- Childs development
- Childs sleeping
- Employment
- Your emotional well being
- Relationships

We can help with all of these and much more!

What do we provide?

You will be supported by the same Family Partners worker for the whole 22 weeks.

We will provide:

- Up to 6 hours a week support for your family.
- Practical and emotional support.
- Advice and guidance.
- A trusting relationship.
- Visiting in your own environment.
- A good listening ear, understanding and non judgemental approach.
- Encouragement and confidence building.

We can:

- Work together to identify areas where change is needed, keeping the children as the focus.
- Be a first point of call for you at difficult times.
- Visits at difficult times for a hands on approach to supporting you.
- Help you speak out for you and your children.
- Speak to other agencies on your behalf.
- Access charitable donations.
- Support you in attending and booking meetings and appointments.
- Help you get the best support from the local community.

“They have helped me to talk about things – some things which I have not spoken to other people about. I was holding it in and sometimes I would feel like I was going to burst. I now feel so much less stressed.”

A parent using the Family Partners service

